Rate Setting and Long-Term Planning in Small Water Systems

Agenda:

8:30 – 9:20 am  Overview of Rate Structures
Presenter: Erik Porse, Environmental Finance Center at Sacramento State

9:20 – 9:30 am  Break

9:30 – 10:20 am  Rates and Sustainable Fiscal Management
Presenter: Erik Porse, Environmental Finance Center at Sacramento State

10:20 – 10:30 am  Break

10:30 – 11:20 am  Case Studies
Presenters: Ramón Lucero and Karl Pennock, Rural Community Assistance Corporation (RCAC)

Professional Development Hours (PDHs) are available for this workshop. You are not required to attend all sessions to receive PDHs. Retain this agenda as your documentation for attending the sessions; ADEQ will not keep any copies. If you have questions about this workshop, please contact Reshet Gebremariam at rg10@azdeq.gov at 602-771-4220.

Enter or circle the number of PDHs you earned:

<table>
<thead>
<tr>
<th>PDHs</th>
<th>0.5 hours</th>
<th>1 hour</th>
<th>1.5 hours</th>
<th>2 hours</th>
<th>2.5 hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Address:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Operator Certification #:</td>
<td>Operator Certification #</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>System:</td>
<td>System:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

This training is Pre-Paid for You!

ADEQ will take reasonable measures to provide access to department services to individuals with limited ability to speak, write or understand English and/or to those with disabilities. Requests for language translation, ASL interpretation, CART captioning services or disability accommodations must be made at least 48 hours in advance by contacting the Title VI Nondiscrimination Coordinator, Leonard Drago, at
602-771-2288 or Drago.Leonard@azdeq.gov. For a TTY or other device, Telecommunications Relay Services are available by calling 711.

ADEQ tomará las medidas razonables para proveer acceso a los servicios del departamento a personas con capacidad limitada para hablar, escribir o entender inglés y/o para personas con discapacidades. Las solicitudes de servicios de traducción de idiomas, interpretación ASL (lengua de signos americano), subtitulado de CART, o adaptaciones por discapacidad deben realizarse con al menos 48 horas de anticipación comunicándose con el Coordinador de Anti-Discriminación del Titulo VI, Leonard Drago, al 602-771-2288 o Drago.Leonard@azdeq.gov. Para un TTY u otro dispositivo, los servicios de retransmisión de telecomunicaciones están disponible llamando al 711.