**Water Emergencies**

**PWS**

- PWS notifies regulatory agency of water emergency (4+hr Water Outages, T1PN Situations), provides answers to WET Notification

**ADEQ**

- Compliance Assistance Coordinator (CAC) will collect WET Notification questions/answer, let PWS know that a summary will be given to LA and they will be the one to keep updated with the emergency, ‘cc LA

**Delegated County (LA “Local Authority”)**

- LA will collect WET Notification questions/answers, and will be the one to keep updated with the emergency, ‘cc CAC

**Water Emergency Team**

**WET Notification Questions:**

1. What is the Issue?
2. What happened to cause this Issue?
3. What is currently happening at the system in response to this Issue?
4. Do you have an Emergency Operation Plan (EOP)?
   a. If Community System over 3300, do you have an Emergency Response Plan (ERP)?
5. What are your next steps, as listed in your EOP/ERP?
6. Are you ACC regulated? Have you contacted them yet?
7. Is there a neighboring system that can provide support?
   a. If so, are they a regulated PWS?
8. Do you have a conservation plan in place?
   a. Have customers been notified and instructed on ways to preserve water until the Issue has been resolved?
9. What is the short term plan?
10. What is the long term plan?
11. Are there specific things that you’re asking for assistance with?

**Flowchart:**

- PWS notifies water users of emergency per SDWA, work with regulatory agency on PN, continue to update regulatory agency, continue to work on resolution
- PWS resolves emergency, notifies regulatory agency
- CAC receives new information from LA, create/update WET Notice
- LA notifies CAC of resolved water emergency
- WET is informed of water emergency. Offers assistance, if needed.
- WET is informed of resolved water emergency