

Going OUTS? Tips for Out of Service Sources and EPDSs

When a sampling tap at an Entry Point to the Distribution System (EPDS), a well, or a water source ("Source") is taken offline for less than a year, the Source is considered to be *Out of Service*, or OUTS.



What If I Need to Turn Off a Source?

Notify ADEQ: Send all *Out of Service* notifications to DWMPU@azdeq.gov.

OUTS vs. Inactive: An *Out of Service* Source means a sampling tap is temporarily offline. *Inactive* means it is shut down and disconnected from the distribution system, usually with an air gap between the Source and the distribution system pipes. If an *Out of Service* Source is down for more than one year, the status changes to *Inactive* and sampling is then required to turn the source back on.

Suspending Monitoring: If a Source is *Out of Service* for an entire monitoring period, monitoring can be suspended. However, if a Source serves water for even one day of the monitoring period, monitoring requirements apply for the entire period.

Collect Samples Early: If a Source is being planned to be *Out of Service*, ensure all samples needed for the monitoring period are collected before taking it offline.



Keep in Mind!

***The sooner you can notify us of an upcoming outage,
the more help we can provide to ensure compliance is met
before, during and after the OUTS.***

To find more drinking water compliance tips and request future tips,
visit [azdeq.gov/DWComplianceTips](https://www.azdeq.gov/DWComplianceTips)