**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

# [System] Water Did Not Meeting Reporting Requirements for Lead and Copper

## Our water system recently violated a drinking water reporting requirement. Even though this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We routinely sample water at consumers’ taps for lead and copper. The tests show [lead or copper] levels on [sample date] in the water [above or below] above the limit, or “[practical quantitation level or action level],” so we were to notify the sample locations of their results within 30 days of receiving the results under the Lead and Copper Rule. Water systems are to monitor the water systems water quality for corrosive water and to evaluate effective treatment to reduce corrosion of lead and copper from plumbing materials. The water system failed to meet the requirement for the following:

• Failure to provide lead results and the Lead Consumer Notification to the tap sampling locations

• Failure to submit a copy of the Lead Consumer Notification and Certification

**What should I do?**

Listed below are some steps you can take to reduce your exposure to lead and copper:

* Call us at the number below to find out how to get your water tested for lead and/or copper.
* Find out whether your pipes contain lead or lead solder.
* Run your water for 30 seconds to 2 minutes or until it becomes cold before using it for drinking or cooking. This flushes any standing lead and/or copper from the pipes.
* Do not cook with or drink water from the hot water tap; lead dissolves more easily into hot water.
* **Do not boil your water to remove lead and/or copper.** Excessive boiling water makes the metals more concentrated - the lead and/or copper remains when the water evaporates.

# What does this mean?

## Typically, lead and/or copper enters water supplies by leaching from lead and/or copper or brass pipes and plumbing components. New pipes and plumbing components containing lead are no longer allowed for this reason; however, many older homes may contain lead pipes. Your water is more likely to contain high lead and/or copper levels if water pipes in or leading to your home are made of lead, contain lead solder, or are made of copper.

**[Violation List: Use one or more of the statements below (as needed) when listing health effects pertaining to the specific contaminant.]**

Lead Health Effects: *Infants and children who drink water containing lead in excess of the action level could experience delays in their physical or mental development. Children could show slight deficits in attention span and learning abilities. Adults who drink this water over many years could develop kidney problems or high blood pressure.*

Copper Health Effects: *Copper is an essential nutrient, but some people who drink water containing copper in excess of the action level over a relatively short amount of time could experience gastrointestinal distress. Some people who drink water containing copper in excess of the action level over many years could suffer liver or kidney damage. People with Wilson’s disease should consult their personal doctor.*

**What happened? What is being done?**

[Describe corrective action.]

This is not an emergency. If it had been, you would have been notified immediately.

For more information, please contact [name of contact] at [phone number] or [mailing address].

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by [system].  
PWS ID#: [PWS ID NUM] Date distributed: [DATE]