

DRINKING WATER WARNING

E. coli is present in Green Acres Water Company's water

BOIL YOUR WATER BEFORE USING

E. coli bacteria were found in the water supply on 03/08/2022. As our customers, you have a right to know what happened and what we are doing to correct this situation. On 03/09/2022 we took the required repeat/confirmation samples per AZDEQ and are no longer *E. coli* present, however the confirmation samples were still present for total coliforms. The *E. Coli* bacteria can make you sick and are a particular concern for people with weakened immune systems.

Bacterial contamination can occur when increased run-off enters the drinking water source (for example, following heavy rains). It can also happen due to a break in the distribution system (pipes) or a failure in the water treatment process.

What should I do? What does this mean?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a rolling boil for one minute per 1000 ft. elevation, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling kills bacteria and other organisms in the water.
- **Fecal coliforms and E. coli are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Microbes in these wastes can cause diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, and people with severely compromised immune systems.**
- The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. People at increased risk should seek advice from their health care providers about drinking this water.

What is being done?

Public drinking water systems are designed to remove or inactivate pathogens, including viruses, such as COVID-19, with filtration and/or disinfection processes. The issue described in this notice does NOT affect those processes.

Our water system has taken repeat samples and will perform a Level 2 Assessment within 30 days, along with correcting any deficiencies noted in this assessment. We will inform you when tests show no bacteria and you no longer need to boil your water. We anticipate resolving the problem within 30 days.

For more information, please contact Dawn Simpson at 928-341-9685 or dawn@sunstateES.com. General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1-800-426-4791.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Green Acres Water Company. State Water System ID#: AZ04 14-065.
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