IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Golden Shores Water Company – PWS #AZ0408024
Has Levels of Arsenic Above Drinking Water Standards

This notice is to inform the customers of the Golden Shores Water Company of a recent exceedance of a drinking water standard from our secondary production well. This well provides approximately a quarter of the total drinking water to Golden Shores residents. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what is being done to correct this situation.

Both wells in the System are routinely monitored for the presence of drinking water contaminants. Results from samples taken on February 17th, 2022 show that our secondary well in the system exceeds the standard, or maximum contaminant level (MCL), for Arsenic. The standard for Arsenic is 10 parts per billion (ppb). The average level of Arsenic over the last year in this specific well has been 11 ppb. Comparatively, the primary well that provides roughly three-quarters of the drinking water has historically been below 8 ppb consistently.

What should I do?

You do not need to use an alternative (e.g. bottled) water supply. However, if you have specific health concerns, consult your doctor.

What does this mean?

As this well provides only a quarter of the drinking water to Topock residents, this is not an immediate risk. If it had been, you would have been notified immediately. Some people who drink water containing arsenic in excess of the MCL over many years could experience skin damage or problems with their circulatory system, and may have an increased risk of getting cancer.

What is being done?

Golden Shores Water Company has turned off the secondary well, and will only access this water in case of an emergency. Meanwhile, we are working closely with ADEQ engineers and local contractors to develop plans to update the problematic well with a new Arsenic treatment to mitigate the high levels of Arsenic found in the well. Once the facility has been refurbished, Arsenic levels will return to a level that complies with the drinking water standard in Arizona. We anticipate this problem to be resolved as the problematic well has been disconnected. Further information will be provided if necessary.

For more information, please contact our customer service center at (928) 768-3110 or goldenshores@jwwater.net.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Golden Shores Water Company
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