

**Water Quality Division, Drinking Water Section**  
**1110 W Washington St. Phoenix, AZ 85007**  
**Room 3175 AB**  
**April 25, 2017**

7:30-8:00 am	Check In ( <i>Pre-registration is required</i> )
8:00-8:50 am	Consumer Confidence Reports
9:00-9:50 am	Consumer Confidence Reports (Continued)
10:00-10:50 am	Working with the Monitoring Assistance Program (MAP)
11:00-11:50 am	Drinking Water 101
12:00-12:50 pm	Lunch ( <i>On your own</i> )
1:00-1:50 pm	Common Drinking Water Reporting Mistakes
2:00-2:50 pm	Laboratory Methods
3:00-3:50 pm	Lead and Copper Rule
4:00-4:50 pm	Lead and Copper Rule (Continued)

Registration required. Visit <http://www.azdeq.gov/environ/water/dw/opcert.html> for registration. This workshop is available via webinar through Go To Meeting. To join please click this link

<https://global.gotomeeting.com/join/595507557>

Professional Development Hours (PDHs) are available for this workshop. You are not required to attend all sessions to receive PDHs. Retain this agenda as your documentation for attending the sessions; ADEQ will not keep any copies. If you have questions about this workshop, please contact Noah Adams, Operator Certification, at [nra@azdeq.gov](mailto:nra@azdeq.gov) or (602)771-4511.

<b>Each Session is 50 minutes long</b>								
<b>Circle the number of PDHs you earned:</b>								
<b>Sessions</b>	<b>8</b>	<b>7</b>	<b>6</b>	<b>5</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1</b>
<b>PDHs</b>	<b>7</b>	<b>6</b>	<b>5</b>	<b>4</b>	<b>3</b>	<b>2.5</b>	<b>2</b>	<b>1</b>
<b>Name:</b>					<b>Address:</b>			
<b>Operator Certification #</b>					<b>System:</b>			

**This training is Pre-Paid for You!**

ADEQ will take reasonable measures to provide access to department services to individuals with limited ability to speak, write, or understand English and/or to those with disabilities. Requests for language interpretation services or for disability accommodations must be made at least 48 hours in advance by contacting: 7-1-1 for TDD; (602) 771-2215 for Disability Accessibility; or Ian Bingham, Title VI Nondiscrimination Coordinator at (602) 771-4322 or [ldb@azdeq.gov](mailto:ldb@azdeq.gov).

ADEQ tomará medidas razonables para proveer acceso a los servicios del departamento para personas con capacidad limitada para hablar, escribir o entender Inglés y / o para las personas con discapacidad. Las solicitudes de servicios de interpretación del lenguaje o de alojamiento de discapacidad deben hacerse por lo menos 48 horas de antelación poniéndose en contacto con Ian Bingham, Title VI Nondiscrimination Coordinator al (602) 771-4322 o [ldb@azdeq.gov](mailto:ldb@azdeq.gov).