

Notifying Your Remote Operator

Following are some situations when you should notify your remote operator **immediately**, so that they are aware of what is happening at the system and know to perform any necessary follow-up actions.

- If there is a water outage for any number of service connections
- If there are any water main breaks
- If any wells, treatment or sampling points go down for repairs
- If any major repairs are needed for the system
- If you receive notice of a Positive Total Coliform result from your lab
- If you receive a laboratory report that shows any results above the health based standards (Maximum Contaminant Level - MCL)
- If you are concerned about any contamination issues or have any public health concerns about the system
- If a Level 2 Assessment has been triggered



Get started by having a conversation with your remote operator about any other situations that should be added to this list.



Keep in Mind!

Remote Operators are essential to the proper functioning of your water system; make sure they are always aware of any problems.

For more drinking water compliance tips and to request future tips, visit: [azdeq.gov/DWComplianceTips](https://www.azdeq.gov/DWComplianceTips)