IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER: Point-of-Use (POU) Device Public Notice

**[System or Address] Has Levels of [Contaminant] Above Drinking Water Standards**

Our water system recently tested your point-of use device for [Contaminant] and found the result to be above the drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

We routinely monitor for the presence of drinking water contaminants. On [notification date], we received notice that the sample collected on [sample date] showed that the point-of-use device exceeds the standard, or maximum contaminant level (MCL), for [contaminant]. The standard for [contaminant] is [MCL].

**What should I do?**

* There is nothing you need to do. **You do not need to** boil your **water** or take other corrective actions**.** However, if you have specific health concerns, consult your doctor.
* If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water.

**What does this mean?**

This is not an emergency. If it had been, you would have been notified within 24 hours. However, some people who drink water containing [contaminant] in excess of the MCL over many years could experience [standard health effects language].

**What is being done?**

The media/filter in the point-of-use is expired and no longer working. The media needs to be changed out with a new filter. We anticipate resolving the problem, by replacing your filter/providing you with a replacement filter within [estimated time frame].

For more information, please contact [name of contact] at [phone number] or [email address].

This notice is being sent to you by [system name].

State Water System ID#: \_\_\_\_\_\_\_\_\_\_\_.

Date distributed: \_\_\_\_\_\_.